



104 N. Styler Road • Gahanna, OH 43230 • Phone / Text (614) 475-2273 • Fax (614) 475-4329 • info@affordablecareclinic.com

## SMS Terms of Service and Privacy Policy

### SMS TERMS OF SERVICE

By opting in to receive SMS messages from Affordable Care Health Clinic you agree to the following terms:

#### SMS Messaging Service

By providing your phone number, you consent to receive SMS messages, including appointment reminders, health updates, promotions, and other relevant two-way communication.

#### Message Frequency

You will receive a text message reminder one day prior to your scheduled appointment and up to 4 additional unsolicited messages per year. You can always text us, and we will respond within 24 hours or less.

#### Message and Data Rates

Msg&data rates may apply based on your mobile carrier's terms. Wireless carriers are not liable for delayed or undelivered messages.

#### Privacy Policy

Your information will be handled in accordance with our Privacy Policy (see below or visit our website at [www.affordablecareclinic.com](http://www.affordablecareclinic.com)).

#### Opt-Out Instructions

Opt out of receiving messages at any time by replying "STOP" to any SMS message. Reply "HELP" for support. You also may contact us directly at (614) 474-2273 or [info@affordablecareclinic.com](mailto:info@affordablecareclinic.com).

#### Liability

By opting in, you confirm you are the owner or authorized user of the phone number provided and you are at least 18 years of age. ACHC is not responsible for any charges, errors, or delays in SMS delivery.

### SMS PRIVACY POLICY

We respect your privacy and are committed to protecting your personal information. This policy explains how we collect, use, and share information when you opt in to receive SMS messages from ACHC:

#### Information We Collect

When you opt in to receive SMS messages, we collect your phone number and your consent to send you SMS messages (up to four unsolicited messages per year).

#### How We Use Your Information

We use your information to send you SMS messages, including appointment reminders, health updates, promotions, and other relevant two-way communication.

#### Message and Data Rates

Msg&data rates may apply. Wireless carriers are not liable for delayed or undelivered messages.

#### Sharing Your Information

We do NOT share your phone number or SMS opt-in information with third parties for marketing purposes.

#### Data Security

Our SMS messaging platform is HIPAA compliant, and we implement reasonable measures to protect your personal information from unauthorized access or disclosure.

#### Your Rights

Reply "STOP" to any message to opt-out of receiving SMS messages. Reply "HELP" for more information or contact us at [info@affordablecareclinic.com](mailto:info@affordablecareclinic.com) or (614) 475-2273.